

Aggression and violence towards staff is Unacceptable

We are committed to providing :

- The highest standard of health care and advice for our patients
- Making patients safe and welcome

In return we expect patients, service users and visitors to treat our staff with respect

We will not tolerate

- Displays of verbal or physical aggression
- Violence
- Racial Abuse
- Sexual Harassment
- Discriminatory behaviour
- Intimidation

Where such unacceptable acts occur, our staff are empowered to take appropriate action to deal with the situation. This may lead to a request for Police assistance.

The Practice will consider commencing proceedings or support staff in private proceedings against people behaving in a violent or threatening manner.