

Friends and Family Comments

December

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

'The staff and doctors are nice and it is very clean.'

'Great service and friendly staff.'

' I like the receptionists...'

'Excellent practice.'

'You are taken seriously and listened to.'

'The service is great, the doctors and staff are caring.'

'Accessible. Easy parking when taking elderly relative. Responsive when we had a crisis a few years ago.'

'...I am happy with the service...'

'Extremely helpful and very efficient.'

'Convenient and helpful service.'

Areas for development

'Needs quicker service.'

'Too long waiting.'

'Difficulty in getting appointments early in the week. Difficulty with on-line repeat prescriptions.'