

Friends and Family Comments

DECEMBER 2016

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

Excellent practice with fab nursing staff

Great doctors and the reception staff are efficient

The reception staff are so efficient and the doctors really do take time to listen.

Good service, friendly

You were very helpful when I came here

Opportunities for Improvement

People work shifts and cannot be held to embargoes. Work who work shifts or long hours – 13 hr shifts find it very hard to make an appointment.