

Friends and Family Comments

February 2019

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

"Listened and considered – then have advised"

"All of the staff, GP's, registrars, nurses and receptionists are pleasant and professional"

"Always do what they can do to offer appointments, great to have a local surgery just up the road, and the option to visit other ones in the group if needed"

"Friendly courteous staff"

"Excellent staff"

"Staff are very helpful and informative"

"All of the staff are compassionate and knowledgeable in their treatment of me and my family"

"Can usually get an appointment when needed and feel my conditions are managed well by the doctors"

"Everyone is ok; give me medication when I need it"

"Love everyone"

"Excellent service"

"They help me"

"Lovely team, always happy and helpful"

Areas for development

