

Friends and Family Comments

JANUARY 2017

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

All the staff are brilliant and I am totally happy with most aspects of my care. I have been able to build up a level of trust.

Sometimes if you come for the time of your appointment you go in 15 minutes later. You don't always get through on the phone the first time.

Small friendly practice.

Generally accessing an appointment is easy.

I am very happy with the GP services that the practice provides. If I ever got a new friend who was looking for a GP service I would offer a wholehearted recommendation for Dunelm Medical Practice.

More than satisfied with treatment and experiences at this practice.

Friendly practice.

Very responsive, customer friendly service.

Helpful reception staff .. professionalism.

Quick appointments and prompt follow ups.

Opportunities for Improvement

No comments