

Friends and Family Comments

March 2019

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

"Very happy with the doctors, how they are with myself and my family. I'm also happy with the appointment booking system".

"Good quality services".

"Staff and GPs are friendly and very helpful"

"You lot are mostly extremely helpful"

"Everyone is always helpful to my needs"

"I hardly ever take sick leave but I had to see the GP twice following the death of my Mam to seek some time off. The GPs and the receptionists, as always, were just amazing. I always receive great help and care from all the staff here, including the nurses and I know my wife and kids love the surgery too".

"Helpful staff"

"Polite and friendly staff, good feedback and efficient".

Areas for development

"I find the online appointment booking system lacking as we can't book an appointment with a nurse, phlebotomist, podiatrist ect".