

Friends and Family Comments

October 2016

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

'Friendly and efficient service.'

'Geography – I have few friend or family in Durham.'

'Current GP...is competent, flexible and caring. Have not experienced this for a long time in Primary Care.'

'Dr...very understanding.'

'Because we love being here and we love (the doctors)...

'All the staff are very welcoming and treat you with care and respect.'

'...they give good information to patients...'

'...because it is a good service...'

'...like doctors and appointment system.'

'So helpful. Very pleased to help and advise. Nothing too much trouble.'

'A very good surgery and caring doctors.'

'Everyone here...excellent in every way.'