

Friends and Family Comments

September 2018

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

"I am impressed how efficient, kind, thoughtful and nice they all are. From the reception to the end of attendance overcome my expectations in all aspects."

"Very friendly and helpful."

"Always very helpful."

"Caring."

"Everyone very helpful."

"Some lovely staff and very helpful. Also some good doctors."

"Like doctor"

"Friendly helpful staff. Not too difficult to get an appointment when needed and doctors are very caring."

"This surgery is accessible by telephone, online and on foot. Appointment system is accessible by all of the above methods. There are male and female GP's available. The reception staff are friendly but professional. Choice of practice appointments available."

"Staff very good"

"Very friendly staff and the doctor that I saw was extremely helpful."

"Good practice"

"Staff are friendly and helpful with appointments."

"So far I have found the staff to be very friendly and understanding. The practice is in a nice location and I've been able to book appointments when I needed to."

Areas for development