

## Friends and Family Comments

### **August 2019**

**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

#### Positive comments

*"Not had any concerns and always had good service from all the staff".*

*"I have always come to this surgery".*

*"Friendly staff, would recommend".*

*"Helpful".*

*"Staff are lovely".*

*"Staff always willing to help and doctors are helpful".*

*"Friendly staff, always willing to help".*

*"Friendly staff and brilliant doctors".*

*"Because the doctors are very helpful and I feel I can open up when speaking to the doctor".*

*"Good friendly service".*

*"Well looked after".*

*"I've had a lot of problems lately. All the doctors seem very kind and competent".*

*"Friendly helpful staff, no long waiting times".*

*"Great service from receptionists to medical staff".*

#### Areas for development