

Friends and Family Comments

March

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Positive comments

'The practice is friendly and helpful and do their best to sort out problems.'

'Reliable, accessible and friendly service'.

'Good service – can usually get appointments easily.'

'I think the doctors are thorough and also make you feel at ease. I also think the receptionists are very fair and I like the appointment booking system.'

'...I have always found that the doctors take time to listen to what your problem is without rushing to see the next patient 😊'

'I have always found all staff to be polite, helpful and courteous. Willing to help at all times. All GP's I have seen are approachable and give full explanations and feedback.'

'Excellent care for patients.'

Areas for development

'Extremely difficult to book an appointment with a doctor...then having to phone up on a morning...to find out they have all gone...'